

QUESTIONS FREQUENTLY ASKED



When is the right time to book for 2022?



Bookings are NOW OPEN for 2022. If you book your student accommodation now, you can take advantage of the great prices and offers currently available, and secure the room you want.



How do I pick which UniLodge property to live in?



Our annual Resident Satisfaction Survey shows that LOCATION is one of the top reasons students choose their UniLodge property. Once you have picked your favourite <u>location</u>, you can then pick your favourite style of room and view the facilities. So you get to design your own lifestyle.



Why Student Accommodation?



UniLodge is so much more than just a room to sleep in. It's a total solution to make your study adventure as

safe and enjoyable as possible. Our UniLodge team is on hand for all your needs, and every property offers a range of room types and facilities to help you relax and meet fellow residents. Your weekly rent also has great inclusions such as electricity and unlimited Wi-Fi. Check with your property for all the details.



What is the Residential Life Program?



Our Residential Life Program (available at selected properties) is a comprehensive service offered to residents where we coordinate a range of events designed to give you a sense of security and belonging. It's a great way to develop social and personal relationships, and help you quickly settle in to your new community.



Can I come and inspect the property before applying?



Absolutely, we'd love you to show you around. If you are coming to Brisbane, make sure you book an inspection with your property (or properties) of choice. You can get to know the team and discover the many communal areas where you can study, relax and recharge. You'll also be able to see the different apartments available.



What is my room like?



We've thought of everything so you can feel like you're home the minute you walk in. All rooms are fully furnished and come with plenty of storage and natural light – some with great views too.



What kind of contracts are offered at UniLodge?



Each property offers both short and long-term lease options. Check with the property when you are applying for more details on the lease agreements.



Where can I check out all the latest offers?



Stay up to date with all the latest offers <u>here</u> so you never miss out on the best deals



For the parents of UniLodge Residents



We understand for most parents, their son's or daughter's stay with us will be their first time away from family, home and possibly their country. This canbe an anxious time for parents and students alike.

With over 23 years' experience looking after

the wellbeing of residents at over 70 student accommodation properties across Australia and New

Zealand, we know how to ensure a safe and happy experience for your loved ones. Should you have any questions about the accommodation, security, facilities, or activities at your child's UniLodge property, we welcome you to contact the manager of the property who will be happy to address any of your queries or concerns.