

## ABOUT STUDENT ONE

### **Q How far is Student One from QUT campuses?**

**A** Student One Elizabeth Street is located around 6 minutes (walk) from Gardens Point campus. Kelvin Grove students can use QUT's free shuttle to and from Gardens Point. Student One's Adelaide Street and Wharf Street residences are located around 15 minutes' walk from Gardens Point and approximately 12 min by bus from Kelvin Grove.

### **Q What is included in my rent?**

**A** All of our apartment types are fully furnished and air-conditioned. You will have the opportunity to live in the heart of Brisbane, enjoying access to free unlimited Wi-Fi internet, communal facilities such as kitchens, cinemas, gyms, BBQ areas and even the swimming pool at Wharf Street. All utilities are included, and rooms come with a fully kitted-out kitchen.

### **Q What room types are available?**

**A** Student One offers a choice of shared apartments with either 4, 5 or 6 private and lockable bedrooms. The apartments have shared kitchens and bathrooms (unless you book a room with a private ensuite). We also offer a range of Studios with your choice of either bunk beds, twin beds (two separate beds), King singles, double, queen or King size beds. We also have wheelchair accessible Adaptable Studios in all three buildings. All studios have their own kitchen and ensuite bathroom.

### **Q Are there shops/eateries around?**

**A** Student One Elizabeth Street is located adjacent from the Myer Centre and Queen Street Mall, Brisbane's main shopping precinct. On ground floor there are 10 restaurants for students to choose, not to mention 24/7 eateries such as Mc Donald's. The other 2 residences have also a number of eateries and even a convenient supermarket in the building.

### **Q Will I be able to meet other people?**

**A** We have an extensive social calendar full of events organised by our activity coordinators. Some of our events include city tours, yoga and boxing sessions, cooking classes, visits to the Gold Coast's theme parks, cultural tours, sporting events and many more. You will have many opportunities to meet other like-minded students from across the globe.

### **Q Is Student One COVID Safe?**

**A** At Student One, the health and wellbeing of our residents, staff, industry partners and visitors remains our number one priority. The Student One team are committed to creating and maintaining a clean and safe living and work environment. You can find more information and view our COVID Safe Commitment video [here](#).

### **Q How can I schedule a visit to Student One's premises?**

**A** Simply [click HERE](#) and fill in our online site tour booking form.

### **Q What if I arrive late at night?**

**A** Our official check-in time is from 2pm and check-out is before 10am. As our reception is staffed 24/7 we will always be able to accommodate you at any time of the day.

**Q Can you arrange my airport pick-up?**

A Absolutely. Just email us your details to [accommodation@studentone.com](mailto:accommodation@studentone.com) and we will arrange your airport pick-up. We will advise you of the cost of the pick up at the time of the booking.

**Q Do you prepare my meals?**

A Each studio and apartment is fitted with kitchen facilities to allow you to cook for yourself to your own schedule and culinary needs. We are currently working on some 'bed and board' packages to offer in 2021. Please keep an eye on our website for updates on catered packages.

**Q How do I make a booking?**

A The quickest way it to book online by clicking the pink "BOOK" button in the top right corner of your screen. You can also call or email us or book via your place of study or your education agent if you are using one.

**Q What are the rates?**

A Our rates vary depending on the type of living solution you are seeking. You will always find the most up-to-date rates on this website.

**Q Do I need to pay a bond?**

A Yes, you will be required to pay a bond which will be forwarded to the Residential Tenancies Authority (RTA). This is used as a security payment in the event of any damage, rental arrears or cleaning to the property is required upon your departure. If the apartment is left in an acceptable condition and your rent is paid up to date, then the bond will be returned in full.

**Q If I pay the deposit and my visa is denied, will I get any refund?**

A Student One management will review your individual circumstance in order to determine the most appropriate outcome. If you notify us prior to 14 days before the start of the agreement then all rent paid will be refunded.

**Q Will the price of my rent increase?**

A Your rent will not increase for the term of your contract however, all future pricing will be assessed each year.

**Q Can I stay with you for less than six months?**

A Student One offers Brisbane's most flexible living solutions, so we can tailor your contract length to as little as four weeks.

**Q Can I stay longer than 12 months?**

A Yes, before your current contract has ended, you will be offered the opportunity to extend your stay.

**Q Can I live with my partner?**

A Yes, Student One welcomes couples. Please take the time to look at our Rooms page to book an Executive Studio or a Studio King, which can be configured to accommodate couples.



# STUDENT ONE

STUDENTS **LIVING BETTER**

**NEW**  
**SCHOLARSHIPS**  
**SAVE UP TO**  
**\$2,600\***

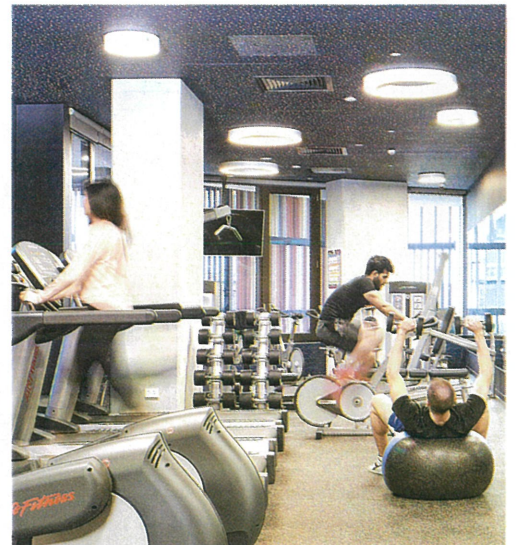


STUDY FUN  
KICK BACK  
OUT READ  
NO WORRIES  
LET GO BREATHE  
WORK PLAY

# BRISBANE'S

## *Smartest* STUDENT ACCOMMODATION

With Student One's new scholarships, students have more opportunities than ever to experience smart city-centre living. Flexible rates, attention to safety, and a vibrant ready-made community makes Student One the smarter choice.



FIND OUT MORE AND APPLY ONLINE AT  
**[STUDENTONE.COM/SCHOLARSHIPS](http://STUDENTONE.COM/SCHOLARSHIPS)**



# SCHOLARSHIPS



## AUSTRALIAN ASSISTANCE SCHOLARSHIP



Our new Australian Assistance Scholarship is open to all Australian citizens and permanent residents, no matter what challenges they've faced.

Eligible students can receive a scholarship of up to \$1,560 across all room types, and all residences.

- scholarship applied as \$30 per week
- available on leases from 40 weeks
- unlimited Wifi and all utilities included
- choice of shared apartments or single studios
- flexible start date

## SMART SCHOLARSHIP



Our new SMART Scholarship invites students from across Australia and the world to positively contribute to the Student One community as part of their scholarship.

Eligible students receive a scholarship of \$2,600\* across all room types, and all residences.

- scholarship applied as \$50 per week
- available on leases of 52 weeks
- unlimited Wifi and all utilities included
- choice of shared apartments or single studios
- flexible start date
- requirement to contribute positively to the Student One community

FIND OUT MORE AND APPLY ONLINE AT  
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